



## Housing Families First

3900 Nine Mile Road, Henrico VA 23223 · Phone: 804-236-5800 Fax: 804-236-8313 · [housingfamiliesfirst.org](http://housingfamiliesfirst.org)

---

### FY2019 Fast Facts

A stable home is the foundation on which a family can build a happy, productive life. At Housing Families First, we help make that life possible. Here are a few facts about how we do it.

- The mission of Housing Families First is to provide families experiencing homelessness with the tools to achieve housing stability.
- We carry out this mission through three programs:
  - Our **Hilliard House emergency shelter** for families, the largest shelter for families experiencing homelessness in our region;
  - A permanent housing program called **rapid re-housing** that helps families quickly move back into permanent homes;
  - A **diversion** program and crisis hotline that helps families prevent homelessness altogether.
- Housing Families First uses a **Housing First approach to get families quickly out of homelessness**. This approach is based on research showing that services to improve a family's well-being are most effective when they are in their own home.
- From July 1, 2018 through June 30, 2019, **144 households – 404 children and adults** in all – received housing help through our shelter and permanent housing programs. **23% of these participants were under the age of 5.**
- **64%** of families in our programs became homeless in the **City of Richmond**, **14% in Henrico**, **5% in Chesterfield**, and the remainder in other localities. **Almost One-quarter** became homeless in the 23223 zip code, the same zip code where our shelter is located.
- **25%** of adults increased their income. That means that an additional **\$29,000** flowed into our community.
- **85%** of the people in our programs last year **moved directly into permanent housing**.
- **Most importantly, 89%** of families housed by our programs in FY18 **did not return to homelessness** during the following year.
- Housing Families First is a **good steward of the resources entrusted to us. 87 cents on the dollar** goes directly to our programs.
- Volunteers, like donors, are a critically important part of our mission. **Volunteers give 6,500 hours of time each year.** That's equivalent to the hours worked by 3 full-time staff.



@HousingFirstRVA



[www.facebook.com/HousingFamiliesFirst](https://www.facebook.com/HousingFamiliesFirst)



HousingFirstRVA